



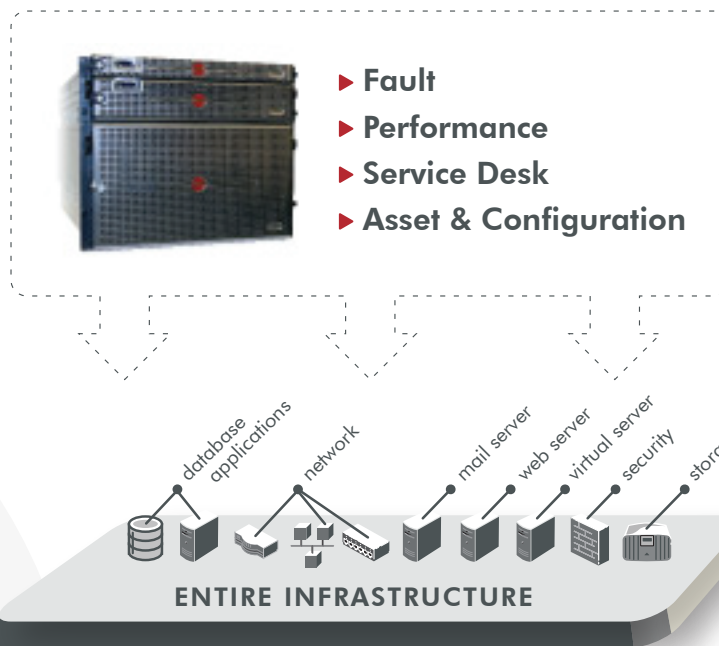
EM7 Meta-Appliances

Integrated Systems, Network &
Application Management – Out of the Box

▼ Fault Management



▼ Performance Management



▼ Asset & Config Management



▼ Service Desk



▼ The Big Picture ▲

Visibility & Control of Your Entire IT Infrastructure

To get a true picture of IT service delivery, you need a solution that can cut across the traditional operational silos that build up around point solutions that are not integrated. And to get integrated, you need a lot more time, resources and budget than most IT departments actually have.

Out of the box, EM7 Meta-Appliances provide comprehensive and cost-effective monitoring and management of your entire IT infrastructure – regardless of manufacturer or OS. As “meta-appliances”, EM7 solutions provide all the benefits of a traditional single-function IT appliance PLUS integrate multiple IT imangement components to deliver a solution that is more than the sum of its parts. Because it solves so many IT problems, EM7 can work with or displace multiple installed tools – from traditional frameworks software to point solutions for service desk, fault management, application management and more – producing immediate ROI.



EM7 Meta-Appliances

Integrated Systems, Network & Application

Application Management

Real-time monitoring for availability and performance trends of application delivery infrastructure components

Systems Management

High-level and detailed reporting of key system metrics for all operating systems

Asset & Config Management

Auto-discovery for asset inventory and hardware configuration reporting to help manage asset lifecycles

Service Level Management

Sophisticated performance monitoring plus diagnostic tools to track and display uptime for servers, network and applications



▲ Sample EM7 Dashboard for IT Managers

Service Desk

Automated ticketing workflow and tools to document and accelerate the problem resolution process for customer support at conversation speed

Network Management

Detailed analysis and reporting to maximize availability and optimize performance of converging network infrastructure, including VoIP

Fault Management

Customizable alert notification, escalation and automated remediation for proactive management; open development platform for integration with third-party tools

▼ From Dynamic Discovery to Dynamic Applications

It all starts with Dynamic Discovery – our intelligent auto-discovery process that identifies the devices sitting on your network and matches them to pre-loaded Dynamic Applications, monitoring templates with associated eventing, thresholds and reports. Out-of-the-box, EM7 appliances immediately start to collect configuration information and real-time metrics on the performance and availability of your IT infrastructure.

Since every customer environment is unique, we've included an array of tools to help you customize the solution to meet your specific monitoring needs – from personalized access control and dashboards to custom Dynamic Applications and even integration with other solutions.

n Management – Out of the Box

▼ Solutions

EM7 Meta-Appliances provide a cost-effective, highly reliable and scalable monitoring platform that can be easily customized to meet the unique needs of each customer's business. Regardless of industry, every one of our customers has a business application that must be available or an IT service that must be delivered. Whether it's email, the website or a custom application, customers rely on EM7 solutions to keep them up and running, 24 x 7 x 365.

HOW CUSTOMERS USE EM7 META-APPLIANCES: INDUSTRY EXAMPLES



Government

Consolidated solution for Systems, Network & Application Management

Profile: One of the largest State Courts systems in the US

Highlights:

- Multi-operating system monitoring environment - Solaris, Unix, AS400, HP-UX, Windows
- Replacement of multiple installed solutions from framework to asset, system and network management
- Annual savings of over \$500K (based on consolidating tools and bringing the management in-house)



Financial Services

Service level monitoring of network-based payment gateway infrastructure & applications

Profile: Electronic transactions subsidiary of Fortune 25 financial services company

Highlights:

- Business service mapping views
- Customized alerts for proprietary applications and services
- SLA management using intelligent log parsing of business impacting events



Online Media

Cost-effective, highly available and scalable web infrastructure monitoring

Profile: Media technology division of Fortune 500 media company

Highlights:

- Over 1000 servers and related application and networking infrastructure
- Immediate ROI as replacement of costly standalone framework and web application management solutions
- Custom Web Content Verification policies that go beyond checking that the website is simply "up"



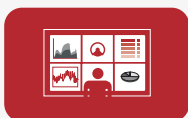
Networking/Telecom

Highly customizable and scalable systems and network management solution

Profile: Leading provider of broadband satellite networks and services

Highlights:

- Over 2000 servers, custom satellite network gear and related networking infrastructure
- Custom Dynamic Applications for proprietary satellite network systems
- Advanced algorithms and network performance analysis and alerting to establish satellite network KPIs



Service Provider

Cost-effective, scalable MSP platform for hosted & remote management of customer equipment

Profile: Fast-growing Network and Managed Services Provider (MSP)

Highlights:

- Over 300 (and growing) servers and networking infrastructure
- Individualized Customer Portals for ticketing and monitoring views
- Advanced application management of Cisco Call Manager (VoIP) and Microsoft Exchange

▼ Match EM7 Size & Configuration to Your IT Management Needs

All in One

Integrated systems, network and application monitoring delivered as an all-in-one appliance solution.



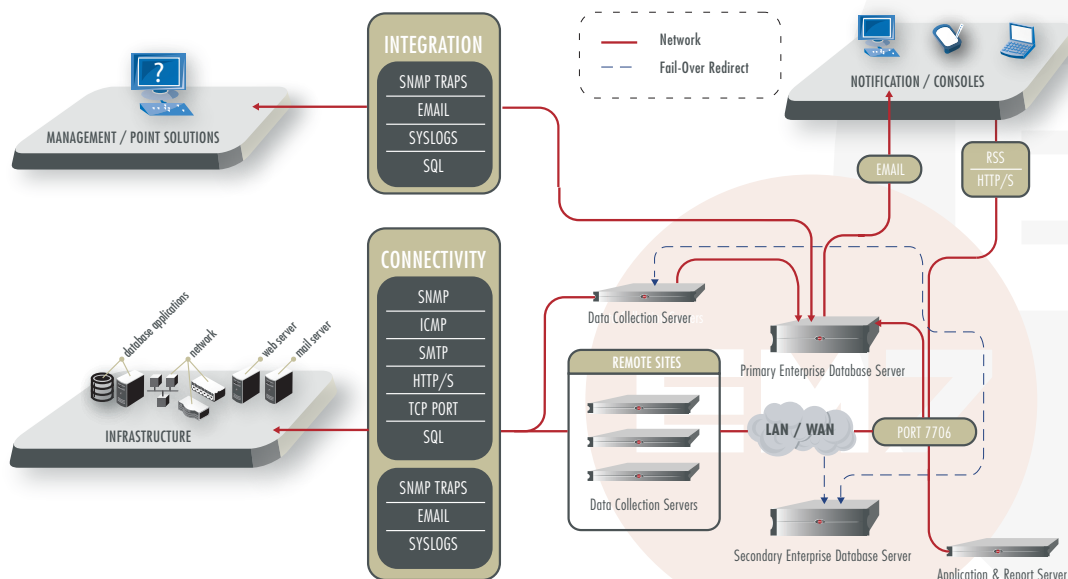
Distributed

Distributed appliance architecture for more complex networks requiring enhanced security and scale.



High Availability

Cost-effective redundant monitoring with automated failover out-of-the-box. Perfect for disaster recovery.



Overview of data flow and communications for a sample high availability EM7 solution

▼ About ScienceLogic

Reston, Va.-based ScienceLogic LLC was started with one goal: Simplify IT. Founded and staffed by technology professionals who are intensely focused on making IT management simpler, better and faster, ScienceLogic is committed to delivering solutions with unquestionable quality and value and enabling its customers to deliver impeccable service to their constituents. For more information, call 1-800-SCI-LOGIC (1-800-724-5644) or visit our web site at www.sciencelogic.com.